

Sean Wichers

Citizenship : American ▪ Date of birth : 8 August 1990

Contact

Tel : 719-265-5422

e-mail : seanwichers@gmail.com

Address

1123 Dancing Horse Dr. / Colorado Springs / Colorado / 80919

Profile

Objective	A position where my previous experience and proficient work ethic can be used to further the success and growth of a given company.
Availability	Immediately

Key Skills

Proficient or familiar with a vast array of programming languages, concepts and technologies, including:

Basic Programming: C++, HTML, PHP	VoIP	Windows (all), UNIX, Mac	Networking / Telephony / Video Conferencing
Laptop/Server/Desktop Hardware and Software	SQL Server, MySQL, Customer Support	MS Office Applications Documentation	Laptop/Server/Desktop Troubleshooting

Education

2004 to 2008	High School Diploma - "General Education" Air Academy High School, Colorado Springs, Colorado
2011 to 2013	Pikes Peak Community College Currently pursuing a degree in Computer Science

Work Experience

Information Technology (Metro Brokers Inc, Brunk & Brunk Inc, Fidelity Real Estate, Barrick Family Practice, MD) 2005-2012	
<ol style="list-style-type: none">1. CEO / Owner of Independent Computer Services for 7 years2. Build and repair all aspects of a computer (hardware and software)3. Maintain an ever expanding directory of satisfied customers.4. Use Remote Control software to troubleshoot and repair issues in remote locations.	
Web Development (PHP, HTML, JS, Perl, MySQL): iltcorp.biz, mshinc.biz, exlr8.biz, 7one9.com 2006-2009	
<ol style="list-style-type: none">5. Maintain existing websites and implement new functionalities.6. Build web sites from concept to completion.7. Vast knowledge of several Content Management Systems including but not limited to: Joomla, Drupal, Wordpress, and PHP Nuke	
Video Conferencing (MyWireless Inc.) 2006-2010	
<ol style="list-style-type: none">8. Install, Implement, and Test various Video Conferencing applications and hardware to find the most suitable solution for the customer. Including but by no means limited to: Polycom and GoToMeeting9. Set up and maintain Polycom PVX conferencing systems in multiple states and over 20 retail locations (MyWireless Inc.)	
Remote Desktop Support Technician (Support.com, Independent Computer Services) 2010-2012	
<ol style="list-style-type: none">10. Perform analysis on customer's PC and make product or service recommendations11. Use company provided tools to troubleshoot and solve customer technology problems12. Maintain high level of customer satisfaction with focus on first call resolution13. Identification and removal of Virus's, Spyware, Adware, Bloatware, Rootkits and other Malware	

Activities and Interests

Internet	Personal websites: www.7one9.com , www.tagn.it (under construction)
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Languages

English (native)		
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References

Readily available upon request		
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